

The Jumping Jungle – Terms of Service

Oct 24, 2026

These Terms of Service apply to everyone who visits jumpingjungle.com, books a party or event, or visits The Jumping Jungle at 10 Alvin Court, Suite 100, East Brunswick, NJ 08816.

1. Agreement to These Terms

By using our website, booking an event, buying admission, or entering our facility, you agree to these Terms. If you book on behalf of a group, you agree on behalf of that group and are responsible for sharing these Terms with your guests. If you do not agree, please do not use our website or services.

We may update these Terms at any time. The updated version takes effect when posted on this page. The terms in effect at the time of your booking apply to that booking.

2. Use of Our Website

- The content on this website, including text, photos, logos, and videos, belongs to The Jumping Jungle or its partners. You may not copy or reuse it for commercial purposes without our written permission.
- You agree not to misuse the website, interfere with its operation, or try to access it in unauthorized ways.
- We work to keep information such as prices, schedules, menus, and add-ons accurate. Errors can happen, and information may change without notice. If a price is listed in error, we will contact you before confirming your booking.
- Our website links to third-party services, including our online booking and waiver system. Those services have their own terms and privacy policies. We are not responsible for their content or practices.

3. Bookings, Deposits, and Payments

- A party or event is confirmed only after we receive the required deposit. **Deposits are non-refundable.**
- Package prices are based on the number of children and the day of the week. Weekend and holiday rates may differ from weekday rates.

- Additional children beyond your package count are charged at the per-child rate listed for your package. If you exceed your package by more than three children, your booking may be moved to the next package level.
- The remaining balance, add-ons, food orders, and any additional guests are due on the day of the event unless we agree otherwise.
- Prices, packages, and promotions may change at any time. Changes do not affect bookings already confirmed with a deposit.
- Promotions and discounts cannot be combined unless stated, have no cash value, and may have an expiration date.

4. Changes and Cancellations

- To change the date or time of a confirmed booking, contact us as early as possible. A **\$50 change fee** applies, subject to availability.
- The change fee is waived for inclement weather and for medical emergencies supported by a doctor's note.
- If you cancel, your deposit is not refunded.
- If we must cancel or close because of weather, an emergency, equipment failure, or circumstances beyond our control, we will offer to reschedule your event or refund amounts you paid for it. We are not responsible for other costs you may have incurred.
- Open Jump schedules may change. Please check our current schedule before visiting.

5. Waivers

- Every person who uses the play areas, inflatables, laser tag, or other activities must have a signed waiver on file. A parent or legal guardian must sign for anyone under 18.
- Waivers can be completed online before your visit or at the front desk. Guests without a signed waiver will not be allowed to participate.
- The waiver is a separate agreement. If anything in these Terms conflicts with the signed waiver, the waiver controls on matters of participation risk and liability.

6. Safety and Supervision

- Parents, guardians, and group leaders are responsible for supervising the children in their care at all times. Our staff do not replace adult supervision.

- Clean socks are required for everyone on the inflatables. Socks are available for purchase at our facility.
- All guests must follow posted rules and staff instructions. Age, height, or size limits may apply to certain activities. Laser tag is recommended for ages 6 and up.
- Guests should not participate if they are pregnant, have a medical condition, or have an injury that could be made worse by physical activity.
- We may refuse entry to, or ask to leave, anyone who behaves unsafely, ignores rules, appears intoxicated, or is disruptive or disrespectful to guests or staff. No refund will be given in these cases.
- Outside alcohol, smoking, vaping, and weapons are not permitted on the premises.

7. Party and Event Rules

- Party room capacity is 45 to 50 guests. Packages include up to 30 children and 50 total guests. Larger groups must be arranged in advance and may cost extra.
- Party room and play times are scheduled. Please arrive on time; late arrival does not extend your reserved time. Extra time can be purchased as an add-on, subject to availability.
- You may bring a birthday cake. Other outside food and drinks are not allowed unless your package or a written agreement with us permits it.
- Party rooms are already decorated. You may bring limited theme decorations, such as a banner, balloons, table covers, plates, napkins, and plastic utensils, which must take no more than 15 minutes to set up. Confetti, glitter, tape on walls, and open flames other than birthday candles are not permitted.
- The person who booked the event is responsible for any damage caused by their guests beyond normal wear and tear.

8. Food and Allergies

- Some food is prepared by outside restaurants and vendors. We cannot guarantee that any food is free of allergens, including nuts, dairy, gluten, eggs, or soy.
- Please tell us about food allergies when you book. Parents and guardians are responsible for deciding what their children eat.

9. Personal Belongings

We are not responsible for lost, stolen, or damaged personal items. Items left behind are held for a limited time and then donated or discarded.

10. Photos and Videos

- Guests may take photos and videos for personal use. Please respect the privacy of other families and do not photograph other people's children without permission.
- We may take photos or videos in our facility for marketing, social media, and our website. If you do not want your child included, please tell our staff at check-in, and we will make reasonable efforts to honor your request.

11. Emails and Text Messages

- If you sign up for our newsletter or give us your contact information, you agree that we may send you emails and text messages about your booking, events, and promotions.
- Message and data rates may apply. You can unsubscribe from emails at any time using the link in the email, and stop text messages by replying STOP.
- Our handling of your personal information is described in our [Privacy Policy](#).

12. Limitation of Liability

To the fullest extent permitted by law, The Jumping Jungle, its owners, employees, and partners are not liable for indirect, incidental, or consequential damages arising from your use of our website, services, or facility. Our total liability for any claim related to a booking is limited to the amount you paid for that booking. Nothing in these Terms limits liability that cannot be limited under New Jersey law.

Our website and its information are provided "as is," without warranties of any kind.

13. Governing Law

These Terms are governed by the laws of the State of New Jersey. Any dispute will be handled in the state or federal courts located in Middlesex County, New Jersey.

If any part of these Terms is found unenforceable, the rest remains in effect. Our failure to enforce any part of these Terms is not a waiver of our right to do so later.

14. Contact Us

The Jumping Jungle 10 Alvin Court, Suite 100, East Brunswick, NJ 08816 Phone: (732) 613-5867
Email: info@jumpingjungle.com